

NEUROVERSE GLOBAL

# ISO 9001 – Quality Management Systems

## Excellence Program

*A 5-Day Intensive Executive Training Program*

Training Course Code: NV-TR-15-001

Prepared for: [Client Organization]

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## Executive Summary

In an increasingly competitive and quality-driven global market, organizations must adopt robust Quality Management Systems (QMS) to ensure consistency, compliance, and continuous improvement. NeuroVerse Global presents an advanced **ISO 9001 – Quality Management Systems Program**, designed to equip professionals with the practical knowledge and strategic insight required to implement, audit, and optimize QMS frameworks aligned with international standards.

Program Element	Details
<b>Duration</b>	5 Days (40 Hours)
<b>Target Audience</b>	C-Suite Executives, Senior Leaders, Strategy Professionals
<b>Delivery Options</b>	5★ Hotel   Traveling (Global Centers)   Training Institute   Onsite at Your Location   Virtual Live   Hybrid
<b>Certification</b>	yes
<b>Class Size</b>	Optimum number of participants for highest interaction and engagement

We provide flexible and premium delivery formats tailored to your strategic priorities:

- **5★ Hotel Experience:** Executive retreat setting combining strategic learning, executive networking, and high-level team in luxury venues (e.g., Amman, Dead Sea, Aqaba).
- **Traveling (Global Centers):** Delivered at world-class international locations such as London, Istanbul, Dubai, Singapore, Georgia, or select European hubs, offering premium facilities and global networking opportunities.
- **Training Institute:** Hosted at leading accredited institutes equipped with advanced learning technologies and innovation-driven environments.
- **Onsite at Your Location:** Conducted at your corporate headquarters for a fully customized, confidential, and organization-focused experience.
- **Virtual Live:** High-definition, interactive online sessions with digital collaboration tools ideal for distributed leadership teams.
- **Hybrid Model:** A strategic blend of in-person engagement and synchronized virtual participation to maximize flexibility and international reach.

# Curriculum Structure

## Day 1: Foundations of Quality Management & ISO 9001 Framework

**Theme:** Building a Quality-Driven Organization

Module	Key Activities
<b>Introduction to Quality Management</b>	Evolution of quality concepts; TQM vs. QMS; Global quality trends
<b>Overview of ISO Standards</b>	ISO structure; Annex SL; Integration with other ISO standards
<b>ISO 9001:2015 Principles</b>	Customer focus, leadership, engagement of people, process approach
<b>Context of the Organization</b>	Identifying internal/external issues; Stakeholder analysis workshop

## Day 2: Process Approach & Risk-Based Thinking

**Theme:** Designing Efficient and Controlled Processes

Module	Key Activities
<b>Process Mapping &amp; Optimization</b>	SIPOC models; Process flowcharting workshop
Risk identification, assessment, mitigation strategies	Risk identification, assessment, mitigation strategies
<b>Documented Information</b>	Policies, procedures, and digital documentation systems
<b>Practical Workshop</b>	Building a QMS process map for a real-case scenario

## Day 3: Implementation of ISO 9001 QMS

**Theme:** From Standard Requirements to Real Implementation

Module	Key Activities
<b>Leadership &amp; Planning</b>	Quality objectives; Strategic alignment; Change planning
<b>Resource Management</b>	Competence, awareness, infrastructure, and environment
<b>Operational Control</b>	Product/service delivery controls; Supplier management
<b>Case Study</b>	Successful ISO implementation in manufacturing/service sectors

## Day 4: Performance Evaluation & Internal Auditing

**Theme:** Measuring, Auditing, and Enhancing Quality Performance

Module	Key Activities
<b>Monitoring &amp; Measurement</b>	KPIs, dashboards, and data-driven quality control
<b>Internal Audit Process</b>	Audit planning, execution, reporting (ISO 19011 guidelines)
<b>Nonconformities &amp; Corrective Actions</b>	Root cause analysis (5 Whys, Fishbone)
<b>Audit Simulation</b>	Role-play: Conducting a full internal audit

## Day 5: Continuous Improvement & Certification Readiness

**Theme:** Sustaining Excellence and Achieving Certification

Module	Key Activities
<b>Continuous Improvement Tools</b>	PDCA cycle, Kaizen, Lean integration
<b>Management Review</b>	Performance evaluation and decision-making frameworks
<b>Certification Process</b>	External audit stages; Readiness assessment
<b>Capstone Project</b>	QMS improvement plan presentation + certification readiness checklist

## Delivery Options

NeuroVerse Global offers unparalleled flexibility in program delivery, ensuring that world-class strategic education is accessible regardless of location or logistical constraints. Choose the format that best suits your organizational needs:

Format	Description	Best For
<b>Executive Retreat</b> ***** <b>5* Hotel</b>	Multi-day experience at luxury venues in <b>hotels 5*</b> combining learning with strategic planning and team activities. Amman, Dead Sea, Aqaba	Board offsites, strategic planning, executive bonding
<b>Premier Training Institute</b>	Delivered at internationally accredited, state-of-the-art institutes equipped with advanced learning technologies, executive facilities, and innovation labs.	Executive education, certified programs, high-impact professional development
<b>Global Centers With Traveling</b>	Conducted at NeuroVerse world-class facilities in London, Istanbul, Egypt, Dubai, Singapore, Georgia, or Europe. Premium amenities and networking.	International exposure, cross-cultural learning, executive networking
<b>Onsite Premium</b>	NeuroVerse facilitator at your corporate headquarters or preferred location. Full materials, and immersive experience.	Leadership teams, confidential strategy sessions, team building
<b>Virtual Live</b>	Synchronous online sessions with interactive tools, breakout rooms, and digital collaboration platforms. HD streaming.	Distributed teams, cost optimization, time-constrained executives
<b>Hybrid Model</b>	Blend of in-person and virtual elements. Regional hubs with synchronized virtual participation for global teams.	Global organizations, flexible participation, maximum reach



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Make you Training in more than 35 Countries Around the World

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